

**The greater Portland-Metro area is defined as 25 mile radius from Kashi Clinical Laboratories.*

Laboratory (hours for accepting samples)

Monday thru Friday	0900 - 1830	(9:00 am - 6:30 pm)
Saturday	1000 - 1700	(10:00 am - 5:00 pm)
Sunday		Closed

Phlebotomy (hours are based on FedEx drop-offs)

Monday thru Friday	0700 - 1500	(7:00 am - 3:00 pm)
Saturday	0700 - 1500	(7:00 am - 3:00 pm) STAT testing only
Sunday		Closed

Observed Holidays

- Laboratory and phlebotomy services are not available on the following holidays; New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

**Please note that the exact day the holiday is observed may vary depending on which day of the week the holiday falls.*

STAT Orders (tests that require 4-hour turnaround time)

- STAT orders must be entered in the Kashi portal and an email sent to STAT@kashlab.com.
NOTE: STAT blood collection available during the phlebotomy hours listed above.
- Due to the shipping time, STAT testing is done using an EPOC instrument operated by one of our phlebotomists performing the sample collection. The STAT tests available on the EPOC include:
BMP (sodium, potassium, chloride, CO₂, glucose, BUN, Creatinine, and ionized calcium)
- Urgent drug testing (Includes Vancomycin), will be transported to a local laboratory for testing. This testing will be contracted through Kashi Clinical Laboratory. Available services are dependent on facility location. Please contact us for solutions in your specific area.

* Please note that our phlebotomist will collect the sample and deliver it to the contract hospital. All collections must be delivered to the hospital or the laboratory by the phlebotomist. The phlebotomist is not permitted to only collect the sample. He/she is responsible for delivering to a laboratory for testing.

- STAT testing requires authorization by a staff member when placing the order.

UA testing

We will courtesy pick up urine samples when scheduled to collect blood at the facility. Urine Samples are suitable for testing up to 72 hours after collection when transferred into a specialized tube. If a UA is required for pickup outside of our scheduled day(s) we provide courier services for a \$35 fee. This can be ordered in the testing portal.

All UA samples ordered for reflex Culture & sensitivity are provided with a 1-day turnaround time. When Culture and Sensitivity is indicated the bacterial identification, antibiotic sensitivity, and colony count will be available in 2-3 days from receipt in the laboratory. We also offer molecular UTI/PCR for Bacterial ID with 1 day turnaround time from receipt of sample at laboratory.

Additional Information

- Phlebotomy routes are set by 0800 (8:00am), orders placed in the KCL Portal before 0800 (8:00 am), will be processed that same day.
- Routine Orders placed after 0800 (8:00 am) will be completed the following business day.